

Office 365 and Exchange Online Implementation

Eternity Lifestyles worked with CloudFronts to re-align their existing Microsoft Office 365 platform for reducing costs and increasing operational efficiency.

About Eternity Lifestyles:

Since 1999, Eternity Lifestyles has created a unique space in the industry with the best brands in luxury; premium, fashion and the fast fashion segments. Their In-house signature Sports Eyewear brand 'Opium' is a style statement in the Indian Sports eyewear industry. You can read about Eternity Lifestyles at <u>www.eternitylifestyles.com/</u>.

Business Requirement:

Eternity Lifestyles approached CloudFronts with the following requirements -

- 1. Office 365 Re-alignment (User and Subscription management, and SharePoint Online and Exchange Online).
- 2. User Training.
- 3. Security and Compliance.

Solution Delivered:

Having analysed the loopholes in Eternity Lifestyles' existing setups and mechanisms, the CloudFronts team came up with an appropriate solution.

The Team decided to carry out a realignment of Microsoft Office 365 services. As a part of this overhaul, they first glanced through user's licenses. The critical issue was that the emails were being deleted by former employees at the time of their leaving and they were not recoverable, while Office 365 has the feature of retaining emails. Exchange Admin Center (EAC) was set up where Email Encryption, Resource Configuration, Email Retention, Mailbox Auditing was set up. SharePoint Online was set up for document management and collaboration. As a part of Security and Compliance, 'Retention Policies' were implemented to safeguard online documents. Additionally, the team also trained the client's team on all the deployed functionalities and features of Office 365 services such as MS Teams, SharePoint, OneDrive, Exchange Online, Security and Compliance policies.

Key Features:

- 1. Office 365 services are now realigned to suit the business requirements.
- 2. Document management and collaboration is now done using SharePoint Online.
- 3. Office 365 is running on secured environment with the help of Security and Compliance centre.

Post Go Live:

Eternity Lifestyles went live with the project on 18 June, 2018. Post Go-Live, the Eternity Lifestyles team has been able to drastically reduce their overall license costs by staggering 50% on Year over Year (YOY) basis and able to run their operations smoothly in a secured environment. Because of the training provided, the Eternity team is in much better position to utilize the Office 365 solution to the fullest.

Connect with us!

Corporate Office:

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"We are happy to get associated with CloudFronts. What I loved about my experience with CloudFronts is that they suggested very simplistic solutions to the challenges that Eternity was facing. They helped me save 80% of the costs on licensing. This is simply amazing."

> — Ronak Sheth, Director, Eternity Lifestyles

Key Technologies:

- ➢ Office 365
- Exchange Online
- SharePoint Online

